



Change of Ownership Request

How to process your change of ownership request:

1. Contact us **1300 989 000**
 - a. Tell us you're planning to request a change of ownership
 - b. Let us know the first and last name of the person who you will transfer ownership to
2. Complete the form below
3. Send in the completed form to us

By email – Scan and send to feedback@aldimobile.com.au

By post – ALDI mobile, PO Box 730, Chatswood, NSW, 2057

The form

Complete this form to transfer a service from your name into someone else's.

Both parties need to complete the details where stated and both parties must read the Terms and Conditions before signing. Failure to supply all requested information or sign the document will delay processing.

Section 1 – The service/s to be transferred:

Please provide the account number and mobile service number(s) you would like to transfer to the New Account Holder. If you list all services associated with an account, the entire account will be transferred to the New Account Holder. If you are not transferring all your services, a new account will be created, and only the relevant services will be moved to the new owner.

Account Number	Mobile Number

Section 2a – The Current Account Holder details (the transferrer who is passing over the service/s to a new party)

The authorised account holder must sign and approve this change of ownership. Please ensure the details below include a number and email address where the holder can be contacted after the transfer.

Full name and title	
Date of birth	
Contact number	
Email address	

Section 2b – The agreement (Current Account Holder to sign and agree)

Before you decide to transfer ownership, you should be aware that:

- The prepaid balance and remaining credits will move to the new owner when the service is transferred to the new party
- The service details will also be changed so that the new Account Holder becomes the owner of the service number(s) and can perform actions such as porting or transferring the number to a new provider using their details
- We may contact you to verify your identity prior to processing this form

I request ALDImobile to transfer the legal responsibility of the services listed above to the New Account Holder, whose details are included in Section 3a of this form.

I acknowledge that:

- I will remain liable for all the debt incurred on the services listed above before the date of the transfer.
- Acceptance of this request by ALDImobile is subject to ALDImobile's ordinary ID Verification process;
- I have read and understand all statements made in this application form; and
- I agree that I will not seek to recover any loss I have suffered or may suffer (either directly or indirectly) due to this transfer.

I warrant that I am the legal Lessee or am authorised party to make this request on behalf of the Current Account Holder.

Full name	
Signature	
Date	

Section 3a – The New Account Holder (the transferee to whom the service is transferring)

First name	
Middle name(s)	
Surname	
Date of birth	
Contact number	
Email address	
Physical address (cannot be a PO Box address)	

Section 3b – The New Account Holder identity information

Important - We are required by law to verify your identity before we can transfer a prepaid service into your name.

You must provide details pertaining to 1 of the following documents to enable us to verify your identity electronically in line with our ID verification policy.

If we are not able to successfully verify your identity, we will contact the current account holder to let them know.

Driver's license information

State of issue License number

Card number (location of card number will vary depending on State)

Medicare card information

Medicare number: _____ (Important! This must be 11 digits)

Number beside your name: _____

Card colour (please tick one): Green ☐ Blue ☐ Yellow ☐

Expiry date (DD / MM / YYYY): _____ / _____ / _____

(If your expiry date only shows MM YYYY, enter that information and leave the DD field blank)

If you are not an Australian resident, please provide your passport details:

Passport number	
Issuing country	

Section 4 – The agreement (New Account Holder to sign)

Before you agree to accept the transfer of ownership, you need to fully understand the policies, terms and conditions, plan allowances, rates, fees and the ongoing cost of the service. These can be found at www.aldimobile.com.au/legals.

I request ALDImobile to transfer the legal responsibility of the services listed above from the Current Account Holder, whose details appear in Section 2 of this form, to me, the New Account Holder.

I agree:

- That if ALDImobile accepts this request, the above services will be provided by ALDImobile to me, the New Account Holder, in accordance with its standard terms and conditions;
 - That acceptance of this request by ALDImobile is subject to ALDImobile's ordinary ID verification process as per the ID Verification Policy available to be online at www.aldimobile.com.au/legals;
 - To ALDImobile's Terms & Conditions relating to the service, which can be found at www.aldimobile.com.au/legals and acknowledge either receiving or having had the opportunity to review a copy of the Terms;
 - To fulfil all obligations imposed upon the current owner under the existing contract for the services and acknowledge that I have read and understand all statements in this application form;
 - I will be taking over the services listed above, including any applicable contracts, and the nominated services will be transferred to my account. With the same structure and set-up as they currently have, unless the plan is no longer available, I consent to ALDImobile transferring the service to standard pricing.
- I will be liable for all debts incurred on the services listed above from the date of transfer; I agree that I will not seek to recover the loss you have suffered or may suffer (either directly or indirectly) due to the transfer.

I make this request as the New Account Holder.

Full name	
Signature	
Full date	

This request will be actioned within 2 business days following receipt and will be delayed if all the requested information has not been provided or is incorrect.