

International Roaming Rates and Providers

We offer international roaming in some overseas countries. You can view the cost of using your service in these countries below.

Calls, SMS and Data

The cost shown below for sending an SMS message is based on SMS of 160 characters in length. SMS that are more than 160 characters in length will occur additional charges. SMS that contain special characters (such as emoji's) may increase the number of characters used in the SMS.

Country	Cost of making a voice call (per minute)	Cost of receiving a voice call (per minute)	Cost of sending a SMS (per SMS)	Cost of using data (per MB)
Austria	\$1.00	\$1.00	\$0.50	\$0.50
Belgium	\$1.00	\$1.00	\$0.50	\$0.50
Brazil	\$2.00	\$2.00	\$1.00	\$1.00
Cambodia	\$1.00	\$1.00	\$0.50	\$0.50
Canada	\$1.00	\$1.00	\$0.50	\$0.50
China	\$1.00	\$1.00	\$0.50	\$0.50
Croatia	\$1.00	\$1.00	\$0.50	\$0.50
Czech Republic	\$1.00	\$1.00	\$0.50	\$0.50
Denmark	\$1.00	\$1.00	\$0.50	\$0.50
East Timor	\$2.00	\$2.00	\$1.00	\$1.00
Egypt	\$2.00	\$2.00	\$1.00	\$1.00
Estonia	\$1.00	\$1.00	\$0.50	\$0.50
Fiji	\$1.00	\$1.00	\$0.50	\$0.50
Finland	\$1.00	\$1.00	\$0.50	\$0.50
France	\$1.00	\$1.00	\$0.50	\$0.50
Germany	\$1.00	\$1.00	\$0.50	\$0.50
Greece	\$1.00	\$1.00	\$0.50	\$0.50
Guernsey (UK)	\$1.00	\$1.00	\$0.50	\$0.50
Hong Kong	\$1.00	\$1.00	\$0.50	\$0.50
Hungary	\$1.00	\$1.00	\$0.50	\$0.50
India*	\$1.00	\$1.00	\$0.50	\$0.50
Indonesia	\$1.00	\$1.00	\$0.50	\$0.50
Ireland	\$1.00	\$1.00	\$0.50	\$0.50
Isle of Man (UK)	\$1.00	\$1.00	\$0.50	\$0.50
Israel	\$2.00	\$2.00	\$1.00	\$1.00
Italy	\$1.00	\$1.00	\$0.50	\$0.50
Japan	\$1.00	\$1.00	\$0.50	\$0.50

Country	Cost of making a voice call (per minute)	Cost of receiving a voice call (per minute)	Cost of sending a SMS (per SMS)	Cost of using data (per MB)
Jersey (UK)	\$1.00	\$1.00	\$0.50	\$0.50
Latvia	\$1.00	\$1.00	\$0.50	\$0.50
Lithuania	\$1.00	\$1.00	\$0.50	\$0.50
Luxembourg	\$1.00	\$1.00	\$0.50	\$0.50
Macedonia (Former Yugoslav Rep)	\$1.00	\$1.00	\$0.50	\$0.50
Malaysia	\$1.00	\$1.00	\$0.50	\$0.50
Malta	\$2.00	\$2.00	\$1.00	\$1.00
Mexico	\$2.00	\$2.00	\$1.00	\$1.00
Netherlands	\$1.00	\$1.00	\$0.50	\$0.50
New Zealand	\$1.00	\$1.00	\$0.50	\$0.50
Nigeria	\$2.00	\$2.00	\$1.00	\$1.00
Norway	\$1.00	\$1.00	\$0.50	\$0.50
Papua New Guinea	\$1.00	\$1.00	\$0.50	\$0.50
Philippines	\$1.00	\$1.00	\$0.50	\$0.50
Poland	\$1.00	\$1.00	\$0.50	\$0.50
Portugal	\$1.00	\$1.00	\$0.50	\$0.50
Qatar	\$2.00	\$2.00	\$1.00	\$1.00
Russia	\$1.00	\$1.00	\$0.50	\$0.50
Samoa	\$1.00	\$1.00	\$0.50	\$0.50
Singapore	\$1.00	\$1.00	\$0.50	\$0.50
Slovak Republic	\$1.00	\$1.00	\$0.50	\$0.50
South Africa	\$2.00	\$2.00	\$1.00	\$1.00
South Korea	\$1.00	\$1.00	\$0.50	\$0.50
Spain	\$1.00	\$1.00	\$0.50	\$0.50
Sri Lanka	\$1.00	\$1.00	\$0.50	\$0.50
Sweden	\$1.00	\$1.00	\$0.50	\$0.50
Switzerland	\$1.00	\$1.00	\$0.50	\$0.50
Taiwan	\$1.00	\$1.00	\$0.50	\$0.50
Thailand	\$1.00	\$1.00	\$0.50	\$0.50
Tonga	\$1.00	\$1.00	\$0.50	\$0.50
Turkey	\$1.00	\$1.00	\$0.50	\$0.50
UK	\$1.00	\$1.00	\$0.50	\$0.50
United Arab Emirates	\$2.00	\$2.00	\$1.00	\$1.00
USA	\$1.00	\$1.00	\$0.50	\$0.50
Vanuatu	\$1.00	\$1.00	\$0.50	\$0.50

*Please note that roaming in India is limited to selected telecommunications calling circles and your service may not work everywhere.

MMS messages

Sending an MMS to Australian numbers

To send a MMS to an Australian number, you will be charged both the standard rate for MMS applicable to your current active plan plus an international roaming data charge to upload your message.

- For all our Mobile Plans:
 - Those plans includes 1,000 MMS to Australian numbers (including Video MMS), so only data charges will apply. Once you've used your MMS allowance, any extra MMS is charged at \$0.35 plus data charges per MMS and deducted from your PAYG credit.
- For our \$45 Family Plan:
 - This plan includes 2,000 MMS to Australian numbers (including Video MMS) to share, so only data charges will apply. Once you've used your MMS allowance, any extra MMS is charged at \$0.35 plus data charges per MMS and deducted from your PAYG credit.
- For our \$80 Family Plan:
 - This plan includes 4,000 MMS to Australian numbers (including Video MMS) to share, so only data charges will apply. Once you've used your MMS allowance, any extra MMS is charged at \$0.35 plus data charges per MMS and deducted from your PAYG credit.
- For our \$110 Family Plan:
 - This plan includes 6,000 MMS to Australian numbers (including Video MMS) to share, so only data charges will apply. Once you've used your MMS allowance, any extra MMS is charged at \$0.35 plus data charges per MMS and deducted from your PAYG credit.
- For our \$249, \$299 and \$499 Super Packs:
 - Those plans includes 12,000 MMS to Australian numbers (including Video MMS), so only data charge will apply. Once you've used your MMS allowance, any extra MMS is charged at \$0.35 plus data charges per MMS and deducted from your PAYG credit.
- For our \$99 and \$159 Super Packs:
 - Standard MMS to Australian numbers is unlimited (excluding video MMS) so only the data charges will apply. Video MMS cost is \$0.35 plus data charges per MMS to an Australian number deducted from your PAYG credit.
- If you only have PAYG credit, the MMS cost is \$0.35 plus the data charge that applies.

Sending a MMS to a non-Australian

To send a Standard MMS to a non-Australian number, you will be charged \$0.75 plus the data charges per MMS. To send a video MMS to a non-Australian number you will be charged \$1 plus the data charges per MMS.

Receiving a MMS

To receive a MMS whilst roaming you will be charged the international data roaming charge for your location to download the MMS.

ALDImobile Roaming Providers

Make sure that you are connected to our preferred operators for a better roaming experience. You can do this by putting your handset on auto network select. This will make the device choose the preferred operator.

If you are still unable to get a signal, you can try set your device to manual network select, then choose our roaming provider in the country you're in and try again. You can use a non-preferred provider if you're unable to connect to a preferred operator.

All providers are preferred unless *otherwise noted*.

Check your manufacturer's operation manual on how to perform this function on your device.

Country	Network Operator
Austria	Hutchison Dre Austria GmbH (232_05)
Belgium	KPN Group Belgium NV/SA (206_20)
Bolivia**	Nuevatel PCS De Bolivia SA (736_01)
Bulgaria**	Mobilitel EAD (284_01)
Brazil	TIM Celular S.A. (724_02) Vivo S.A. (724_06)
Cambodia	Viettel (Cambodia) Pte. Ltd (456_08) CamGSM (456_01) (<i>Non- preferred</i>)
Canada	Bell Mobility Inc. (302_610) Rogers Wireless Fido (302_720) TELUS Communications (302_220)
China	China Mobile (460_00) China Unicom (460_01)
Cook Islands**	Telecom Cook Islands (548_01)
Croatia	Croatian Telecom Inc. (219_01) Tele2 d.o.o za telekomunikacijske uluge (219_02) VIPnet d.o.o. (219_10)
Czech Republic	T-Mobile Czech Republic a.s. (230_01)
Denmark	TDC A/S (238_01) Telia Nattjanster Norden AB (238_20)
Egypt	Etisalat Misr (602_03)
Estonia	Elisa Eesti AS (248_02) Tele2 Eesti AS (248_03)
Fiji	Vodafone Fiji Ltd. (542_01)
Finland	TeliaSonera Finland Oyj (244_91)
France	Bouygues Telecom (208_20) Orange France (208_01)
Germany	T-Mobile Deutschland GmbH (262_01) Telefonica o2 Germany GmbH & Co.OHG (262_07)
Greece	Cosmote Mobile Telecommunications S.A. (202_01)
Guernsey (UK)	Sure (Guernsey) Limited (234_55)
Hong Kong	Hong Kong CSL Limited (454_00) SmarTone Mobile Communications Limited (454_06)

Country	Network Operator
Hungary	Magyar Telekom Plc (216_30) Telenor Magyarország Zrt (216_01)
India_TN	Bharti Airtel Ltd. Chennai (404_40) Bharti Airtel Ltd. Tamilnadu (404_94)
India_AP	Bharti Airtel Ltd. Andhra Pradesh (404_49)
India_Karnataka	Bharti Airtel Ltd. Karnataka (404_45)
India_Kerala	Bharti Airtel Ltd. Kerala (404_95)
India_Delhi	Bharti Airtel Ltd. Delhi (404_10) Vodafone Delhi (404_11)
India_Gujarat	Bharti Airtel Ltd. Gujarat (404_98)
India_Haryana	Bharti Airtel Ltd. Haryana (404_96)
India_HP	Bharti Airtel Ltd. Himachal Pradesh (404_03)
India_MH	Bharti Airtel Ltd. Maharastra & Goa (404_90) Bharti Airtel Ltd. Mumbai (404_92) Vodafone Mumbai (404_20)
India_Kolkatta	Bharti Airtel Ltd. Kolkata (404_31)
India_MP	Bharti Airtel Ltd. Madhya Pradesh (404_93)
India_Punjab	Bharti Airtel Ltd. Punjab (404_02)
India_Rajasthan	Bharti Airtel Ltd. Rajasthan (404_70)
India_UPW	Bharti Airtel Ltd. UP West (404_97) Idea Cellular Ltd. Up West (404_56)
Indonesia	Excelcom (510_11) PT Telekomunikasi Selular (510_10)
Ireland	Hutchison 3G Ireland limited (272_05) O2 Communications (Ireland) Ltd (272_02) Meteor Mobile Telecommunications Limited (272_03)
Israel	Cellcom Israel Ltd (425_02) Pelephone Communications Ltd. (425_03) Wataniya Palestine Mobile (425_06)
Isle of Man (UK)	Manx Telecom (234_58)
Italy	H3G (222_99) Wind Telecomunicazioni SpA (222_88)
Japan	NTT DoCoMo Inc (440_10) SoftBank Mobile (440_20)
Jersey (UK)	Jersey Telecom (234_50)
Kenya**	Airtel Kenya (639_03) Safaricom Limited (639_02) Telkom Kenya (639_07) <i>(Non- preferred)</i>
Kuwait**	Wataniya Telecom Kuwait (419_03) Kuwait Telecom Company (419_04) <i>(Non- preferred)</i> Zain Kuwait (419_02) <i>(Non- preferred)</i>
Latvia	Latvian Mobile Telephone Co (247_01) Tele2 Latvia (247_02)
Lithuania	Omnitel Lithuania (246_01) UAB Tele2 (246_03)
Luxembourg	Orange S.A. (270_99)

Country	Network Operator
Macedonia	VIP Operator Dooel Skopje (294_03) T-Mobile Macedonia (294_01) (<i>Non- preferred</i>)
Malaysia	Celcom (Malaysia) Sdn Bhd (502_13) DiGi Telecommunications Sdn Bhd (502_16) Maxis Communications Berhad (502_12) (<i>Non- preferred</i>)
Malta	Mobisile Communications Limited (278_21)
Mexico	Pegaso Comunicaciones y Sistemas S.A. De C.V (334_030)
Netherlands	KPN B.V. (204_08)
New Caledonia**	OPT New Caledonia (546_01)
New Zealand	Telecom New Zealand Limited (530_05) Two Degrees Mobile Limited (530_24) Vodafone Mobile NZ Limited (530_01) (<i>Non- preferred</i>)
Nigeria	MTN Nigeria Communications Limited (621_30)
Norway	Netcom NORNC (242_02) Telenor Norge (242_01)
Palestine**	Palestine Cellular Communications Ltd (425_05)
Papua New Guinea	BMobile Limited (537_01) Digicel PNG Ltd. (537_03)
Philippines	Smart Communications Inc (515_03) Globe Telecom (515_02). (<i>Non- preferred</i>)
Poland	PTK Centertel (260_03)
Portugal	Sonaecom Servicos de Comunicacoes S.A. (268_03)
Qatar	Q Tel (427_01)
Romania**	Cosmote Romanian Mobile Telecommunications S.A. (226_03) Orange Romania SA (226_10) (<i>Non- preferred</i>) Vodafone Romania S.A. (226_01) (<i>Non- preferred</i>)
Russia	OJSC VimpelCom (250_99)
Samoa	Digicel Samoa Limited (549_00)
Singapore	StarHub Mobile Pte Ltd (525_05) MobileOne Ltd (525_03). (<i>Non- preferred</i>)
Slovakia	Slovak Telekom a.s. (231_02)
South Africa	Cell C (Pty) Ltd (655_07) MTN Mobile Telephone Networks (Pty) Ltd. (655_10) Vodacom Group Pty Ltd. (655_01)
South Korea	SK Telecom (450_05)
Spain	Telefonica Moviles Espana S.A. (214_05)
Sri Lanka	Dialog Telekom PLC (413_02) Mobitel (Pvt) Limited (413_01)
Sweden	Tele 2 AB (240_07) Telenor Sverige AB (240_08) TeliaSonera Mobile Networks AB Sweden (240_01)
Switzerland	Orange Communications SA (228_03) Swisscom (Switzerland) Ltd (228_01)
Taiwan	Chunghwa Telecom (466_92)

Country	Network Operator
Thailand	Advanced Info Service PLC (520_01) Real Future Company Ltd (520_00). <i>(Non- preferred)</i> Total Access Communications Co (520_18)
Timor	Telkomcel (514_01) Timor Telecom (514_02) VIETTEL TIMOR LESTE (514_03)
Tonga	Digicel (Tonga) Limited (539_88)
Turkey	Turkcell Iletisim Hizmetleri A.S. (286_01)
United Arab Emirates	Emirates Integrated Telecommunications Company (424_03)
United Kingdom	Everything Everywhere Limited (234_30) Telefonica O2 UK Limited (234_10) Jersey Telecom (234_50) Telefonica O2 UK Limited (234_10) Hutchison 3G UK Ltd (234_20). <i>(Non- preferred)</i> Vodafone Ltd (234_15). <i>(Non- preferred)</i>
United States of America	T-Mobile USA Inc (310_200) T-Mobile USA Inc (310_160)
Vanuatu	Digicel (Vanuatu) Ltd (541_05) Telecom Vanuatu Limited (541_01)
Vietnam**	Vietnam Telecom Services Company (GPC) (452_02) Viettel Corporation (452_04)

*Please note that these are for information purposes – subject to updates (additions, changes and/or deletions)

** When connecting to this destination, you will not be able to make or receive voice calls, send SMS, send or receive MMS or use data in this country. You may be able to receive SMS. This will be at no charge